

TOURIST VISA REQUIREMENTS: Australia, New Zealand & Indonesia Australia and New Zealand (ETAs) Segment

Total Cost: One Person - \$ 117

Total Cost: Two People - \$234

Cost includes **service fees, consular fees***, and **return by email to the email address on record.**

Please Send to GENERATIONS VISA SERVICE: (see address below)

- ___ **Clear copy of the data page of your passport (pp. 2-3)** Please make sure that your passport has **six months** validity beyond the travel date. If you need help securing or renewing your passport, please contact GenVisa at 800-845-8968 for requirements and fees.
- ___ **One (1) recent high resolution, professional, passport type picture per person. DO NOT STAPLE!**
Australia: The Australian Government now requires all applicants to complete an ETA request via the Australia ETA phone application, by downloading the Australia ETA app via Apple Store or Google Play Store.
- ___ **New Zealand:** NZeTA Declaration Form, signed and dated, one per applicant (enclosed)
NZeTA Application Form, signed and dated, one per applicant (enclosed)
- ___ **Payment:** a check or money order payable to GenVisa in US Dollars, drawn on a US bank.
Complete and return this entire form with the requested materials – use secure traceable delivery.
Important: Do not send your passport/materials more than 6 months prior to your trip date.

Processing generally takes 7-10 days. If you need your ETAs **within 5 business days:** add \$45 per person for expedited service. For a complete list of visa waiver countries (New Zealand ETA) and a list of Australia ETA eligible countries please refer to the following pages.

*Government fees are subject to change without notice. For terms and conditions, current requirements, and fees please check online at: www.genvisa.com/viking

YOUR CONTACT INFORMATION

Last Name: _____ First Name: _____

Last Name: _____ First Name: _____

Return to: ☐ Home or ☐ Business (recommended for security reasons) Name & c/o: _____

EXACT address: _____ Apt/Ste#: _____ Phone: _____

City: _____ State: _____ Zip Code: _____

Date you need your ETAs: _____ Your E-mail address (Important): _____

Date You enter Australia: _____ Date You enter New Zealand: _____

Date You Depart the US: _____

Optional LIFETIME Passport Replacement insurance: \$29.99 per passport: in the unlikely event that your passport is lost or damaged, Genvisa will arrange for expedited passport replacement in the United States. Please see the Passport Insurance page for details (included in the visa kit) and choose one of the boxes below.

☐ **Yes, I have added an additional \$29.99 per person for the Lifetime Expedited Passport Replacement insurance.**

☐ **No, I decline the Lifetime Expedited Passport Replacement insurance.**

Send materials to:

GENERATIONS VISA SERVICE
2233 WISCONSIN AVE N.W. #405
WASHINGTON D.C. 20007-4151
1-800-845-8968

Viking – Ocean Cruise (New Zealand ETAs)



Australia ETA Submission Instructions

Dear Valued Traveler,

Due to new developments with the Australian Government ETA system, we are no longer able to assist with the Australia ETA processing.

The Australian Government system now requires all applicants to complete an ETA request with a **live** photo via the Australia ETA phone app by downloading the Australia ETA phone app via Apple Store or Google Play Store:



As a courtesy to you, below you will find helpful hints on how to submit your Australia ETA on the Australia app.

Thank you!

Australia App Steps:

1. Download App via Apple Store or Google Play Store
2. Review & Acknowledge Disclaimer
3. Create a 6-digit passcode
4. Answer “NO” to the “Are you a travel agent” question
5. Click “New ETA” to start the application process
6. Follow prompts for passport data page scan and passport chip scan to preload your personal information (make sure to review all details are correct and confirm)
7. Take live photo – use tutorial if necessary
8. Input email address for code verification (the Grant notice will be sent to the email address once submitted & approved)
9. Answer declaration, criminal conviction & domestic violence questions (please note, if you answer yes to any of these questions, you will not be approved).
10. Review answers and confirm.
11. Make payment (\$20 AUD)

New Zealand Electronic Travel Authority (NZeTA)

Visiting New Zealand

Passport holders of some countries and territories do not have to apply for a visa before they travel to NZ but must hold an NZeTA.

If you plan to visit New Zealand for a short period, you must request an NZeTA before you travel if you:

- travel on a passport from a country on the **list of visa waiver countries** and territories, and
- are visiting for up to 3 months — or, if you are a British citizen, up to 6 months.

Coming to New Zealand for medical help

If you are from a visa waiver country or territory and coming to New Zealand for a medical consultation or treatment, you must apply for a visa

[Medical Treatment Visitor Visa](#)

List of visa waiver countries and territories:

Andorra, Argentina, Austria, Bahrain, Belgium, Brazil, Brunei, Bulgaria, Canada, Chile, Croatia, Cyprus, Czech Republic, Denmark, Estonia - citizens only, Finland, France, Germany, Greece, Hong Kong - residents with HKSAR or British National Overseas passports only, Hungary, Iceland, Ireland, Israel, Italy Japan, Korea (South), Kuwait, Latvia - citizens only, Liechtenstein, Lithuania — citizens only, Luxembourg, Macau - only if you have a Macau Special Administrative Region passport, Malaysia, Malta, Mauritius, Mexico, Monaco, Netherlands, Norway, Oman, Poland, Portugal — if you have the right to live permanently in Portugal, Qatar, Romania, San Marino, Saudi Arabia, Seychelles, Singapore, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, Taiwan - if you are a permanent resident, United Arab Emirates, United Kingdom - if you have the right to reside permanently in the United Kingdom, United States of America — including USA nationals, Uruguay, Vatican City

Validity:

NZeTA is valid for multiple entries for up to 2 years.

Processing Time:

1-3 days

NZeTA fees (included in the total on page 1):

NZeTA (New Zealand Electronic Travel Authority) fee:	\$23.00	NZD
International Visitor Conservation and Tourism Levy*:	\$35.00	NZD
Total:	\$58.00	NZD

GenVisa Service Fee (included in the total on page 1): **\$59.00 US**

**The International Visitor Conservation and Tourism Levy (IVL) is a way for you to contribute directly to the tourism infrastructure you use and to help protect and enhance the natural environment you will enjoy during your stay in New Zealand.*

New Zealand Electronic Travel Authority Declaration

To the best of my knowledge the information I have provided in this form is accurate and I have answered the questions truthfully and correctly.

I understand that it is my responsibility to ensure that the passport details provided in this form match the details on the passport I intend to use when I travel to New Zealand. I have checked these details to confirm they are correct.

I understand that I must meet all other requirements to travel to New Zealand.

I understand that INZ may provide information to other agencies in New Zealand and overseas where such disclosure is required or permitted by the Privacy Act 1993, or otherwise required or permitted by law. I understand my information may be used to improve INZ's services and administration of the Immigration Act 2009.

I authorize INZ to provide information about my eligibility to travel to New Zealand, including about my NZeTA to a carrier, including via an approved online system, in order to facilitate my travel.

Signature _____ Date _____

Full Name as in Passport (please print)

NZeTA Application Form

Please provide us with the following information to complete your online visa application. Each applicant should fill out their questionnaire. After completion, please send it to GenVisa with the rest of the required documentation.

Important: Your Email address will be provided to MBIE for contact purposes. YOU WILL receive two official confirmation emails from the New Zealand Immigration, one to confirm the submission of your request and another to advise you that your NZeTA was ISSUED. In order for GenVisa team to finalize your request please acknowledge to us the RECEIPT of your approval notice via email at confirmations@genvisa.com

PERSONAL INFORMATION:

Surname/Family Name (as it appears in the passport):

First and Middle names (must list ALL names listed in passport):

Previous Names (list all names you have been known by):

Gender: Male ☐ Female ☐ Gender Diverse ☐

Date of Birth (MM/DD/YYYY): ____ / ____ / ____

Place of Birth (city, state, country):

Current Nationality:

Nationality at Birth:

Are you an Australian Permanent Resident? Yes ☐ No ☐

Will you be staying in New Zealand?

☐ Yes, I will be coming to New Zealand to visit

☐ No, I am a transit passenger

Are you a resident of American Samoa? Yes ☐ No ☐

CONTACT INFORMATION:

Physical Address:

City, State, Zip code:

Phone Number:

Personal Email Address (**important**):

PASSPORT INFORMATION:

Passport Number:

Issuing Country:

Place of Issue:

Date of Issue (MM/DD/YYYY): ____/____/____

Date of Expiry (MM/DD/YYYY): ____/____/____

National Identity Number (if applicable):

Do you currently hold a permanent residence visa (including a resident return visa) issued by the Government of Australia?

VISIT INFORMATION:

Type of Visa: NZeTA

Purpose of Visit: Tourism

Is this your first time to visit New Zealand? YES ☐ NO ☐

If no, please specify last visit date and visa number:

How will you be arriving in New Zealand: Plane ☐ Cruise ship ☐

Port of Entry:

Port of Exit:

Date of Arrival (MM/DD/YYYY): ____/____/____

Duration of Stay (days):

ELIGIBILITY QUESTIONS:

1. Will you be traveling to New Zealand for medical consultation or treatment? Yes ☐ No ☐

2. Have you ever been deported, removed or excluded from another country (Not New Zealand)? Yes ☐ No ☐

3. Are you currently prohibited from entering New Zealand following deportation from New Zealand in the past? Yes ☐ No ☐

4. Have you ever been convicted of any offence (in any country)? Yes ☐ No ☐

If you answered Yes to question #4, please answer the following questions:

1. Have you ever been convicted of an offence for which you were sentenced to 5 years or more imprisonment? Yes ☐ No ☐

2. In the last 10 years, have you been convicted of an offence for which you were sentenced to a prison term of 12 months or more? Yes ☐ No ☐

SIGNATURE _____

DATE _____

Full Name as it appears in your Passport (please print)



LIFETIME US PASSPORT REPLACEMENT INSURANCE FOR \$29.99 PER PERSON

This affordable passport replacement program offers **expedited** replacement of your lost, stolen, or damaged US passport— **up to \$399 in replacement service fees**. Upon receipt of your claim, we will arrange for the fastest available turnaround to process your passport replacement application under specific circumstances.

By enrolling, you agree to the following:

- ✓ GenVisa will waive its expedited processing fees. You are responsible for applicable Government and shipping fees only.
- ✓ GenVisa will select the fastest available processing speed based on your scheduled departure date.
- ✓ Coverage does not include replacement of expired passports, passports that ran out of visa pages, name changes, or valid travel visas.
- ✓ Coverage cannot exceed our service fee for an EMERGENCY passport at the time of the claim.

Insurance coverage excludes:

- ✓ Replacement of expired passports, passports that ran out of visa pages. name changes, or valid travel visas.
- ✓ Replacement of lost, stolen, or damaged passports while outside the United States and its territories. Should that happen, you must apply in person at the nearest US Embassy for an emergency passport.

To make a claim, please call (800) 845-8968 or email us at info@genvisa.com.

Optional LIFETIME Passport Replacement insurance: \$29.99 per passport.

In the unlikely event that your passport is lost or damaged, Genvisa will arrange for expedited passport replacement in the United States.

Please choose one of the boxes below.

- ☐ **No**, I decline the Lifetime Passport Replacement insurance.
- ☐ **Yes**, I have added an additional \$29.99 per person for the Lifetime Passport Replacement insurance. **Please include insurance fees in the total payment for visa processing.**

Name and Signature: _____ Date: _____

Name and Signature: _____ Date: _____



Smart Traveler Enrollment Program

“Stay Informed, Stay Connected, Stay Safe!”

For a nominal fee Generations Visa Service will register you and your travel details with the nearest U.S. Embassy or Consulate in the countries you are visiting. This registration allows the US government to efficiently safeguard its citizens while overseas.

Benefits of Enrolling in Smart Traveler Enrollment Program:

- Receive important information from the Embassy about up-to-the-minute safety conditions in your destination country, helping you make informed decisions about your travel plans.
- Help the U.S. Embassy contact you in an emergency, whether natural disaster, civil unrest, or family emergency.
- Help family and friends get in touch with you in the case of an emergency.

Personal Information (Please fill out legibly in block letters)

Traveler #1's full name (LAST, First, Middle):
Date of Birth (MM/DD/YYYY):
Gender: Male <input type="checkbox"/> Female <input type="checkbox"/>
Passport Number: P _____
Email Address*:
Phone Number:

Traveler #2's full name (LAST, First, Middle):
Date of Birth (MM/DD/YYYY):
Gender: Male <input type="checkbox"/> Female <input type="checkbox"/>
Passport Number: P _____
Email Address*:
Phone Number:

*Email addresses will not be used for solicitation purposes

Travel Information

Country #1:
Approx. Date of Entry (MM/DD/YYYY):
Approx. Date of Exit (MM/DD/YYYY):
Name and Address of the first hotel:
Name of the Tour Operator: Viking Ocean Cruises
866-984-5464

Country #2 (if applicable):
Approx. Date of Entry (MM/DD/YYYY):
Approx. Date of Exit (MM/DD/YYYY):
Name and Address of the first hotel:
Name of the Tour Operator: Viking Ocean Cruises

☐ **Yes, please enroll me in Smart Traveler Program. I have added an additional \$15.00 per person for this service. Please include STEP enrollment fees in the total payment for visa processing.**

Please note: If you receive an email confirmation from the Department of State titled “Smart Traveler Enrollment Program Invitation,” one of our agents has enrolled you in the Program with the information provided. No further action is necessary on your part.

Viking – Ocean Cruise (Australia and New Zealand)